Commonwealth Home Support Programme Fees and Charges

Helping Hand

Flexible Services Fee Schedule 2024-2025

Service	Hourly Rate (unless otherwise indicated)
Allied Health - Group (per session)	\$10.00
Allied Health - Individual - Home (per service)	\$20.00
Allied Health - Individual - Clinic (per service)	\$13.50
Domestic Assistance	\$15.00
Flexible Respite	\$18.00
Home Maintenance	\$15.00
Nursing	\$15.00
Personal Care	\$12.00
Social Support - Group (per session)	\$5.00
Social Support - Individual	<mark>\$</mark> 10.00
Transport (maximum per one-way trip)	\$30.00

Service and Billing Conditions

Allied Health services include Physiotherapy, Podiatry, Social Work, Speech Pathology, Occupational Therapy, Dietetics, Hydrotherapy, Exercise Physiology, Tai Chi and other allied health therapy services and groups.

Minimum service time is 1 hour, unless otherwise stated.

Services must be cancelled prior to 5pm the day before the scheduled service is planned to occur. The cancellation fee will be the same as the relevant rate provided in this Fees and Charges sheet.

A cancellation fee will be charged in the following situations:

- when the client is not home at the time of the service (without notification)
- if the client turns the worker away upon arrival
- if the service is cancelled after 5pm the day before the scheduled visit.

Fees and charges outlined current as of 8 July 2024

Contact us for more information 1300 444 663 or homecare@helpinghand.org.au

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