



Residents and Families Update

Issue 16 | Update – 14 March 2025

Dear residents, families and representatives,

Reading Room feedback

Last fortnight we shared your feedback about how you would like to use the new Games Room once it is completed. This fortnight we are sharing your feedback about the Reading Room, which is also due to be completed next month. Below is a snapshot of the learnings which we are currently working through:

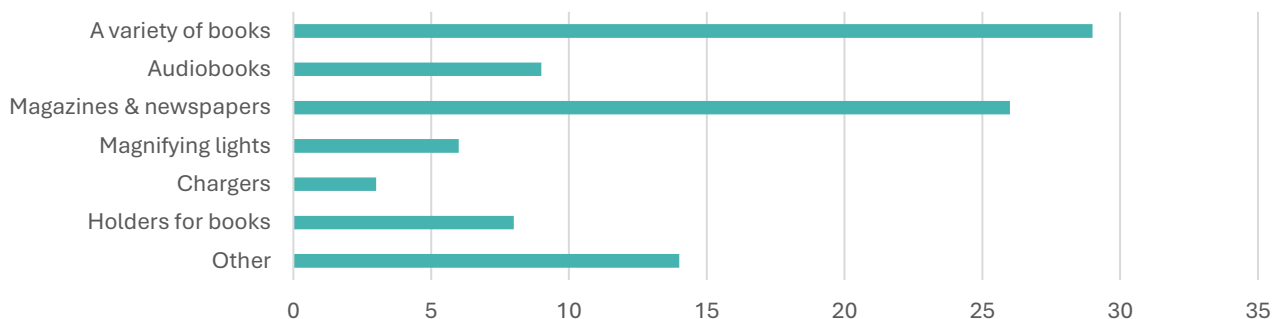
Reading Room – Resident and family feedback

How would you like to use the new reading room?

- 18%** for quiet time by myself
- 29%** to meet and socialise with other residents
- 27%** to spend time with family and friends
- 21%** to join planned activities
- 5%** other

Almost half of residents who responded weren't aware that **everyone is welcome to use the new communal areas on Level Two**

What would you like included in the reading room?



When asked **What might prevent you from visiting and using the new spaces on Level Two**, a large number of residents responded that they were unsure where to find them. **When the new spaces are ready, we will make sure they are easy to find and support residents to get familiar with their location.**

ROTARY HOUSE REFURBISHMENT



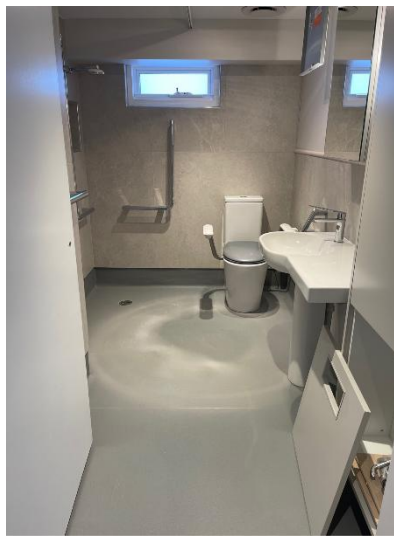
Residents and Families Update

What happened this fortnight?

- All painting has now been completed
- Kitchen cabinetry has been installed, awaiting stone bench tops for completion
- Installation of carpet commenced
- Builders clean has commenced



New carpet along the corridors



Ensuite bathrooms nearing completion



Builders clean has commenced in the suites

What's happening next fortnight?

- Appliances and equipment such as televisions and refrigerators will be installed
- Stone bench tops will be delivered and installed
- Builders clean will continue
- The external lift will be shut down as Stage One nears completion

Who can I contact for more information?

If you have any questions or concerns, please email RHrefurbishment@helpinghand.org.au, or speak to reception.